Your washing machine

Intended use

This washing machine is intended to be used for household and similar uses such as:

- private laundry in launderettes
- catering
- social and institutional uses

The washing machine complies with the applicable safety requirements specified in the Technical Product Specifications. However, as long as the washing machine is designed for use in domestic environments (depending on model), it may also be used for other purposes.

Environmental friendly waste disposal

Bosch washing machines comply with EU directive 2012/19/EU on waste electrical and electronic equipment (WEEE). This appliance is certified in accordance with European Directive 2009/125/EC to limit the amounts of hazardous substances.

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38. Delicate

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41. Wool 40°

42. Wool 60°

43. Glass

44. Glass 50°

45. Glass 85°

46. Shirts

47. Children’s clothes

48. Mixed

49. Instruments

50. Hand wash

51. Delicate programme

52. Rinse stop

53. Settings

54. Programmes

55. Dishwasher

56. Care information

57. Quick 15'/30'

58. Cottons

59. Sports

60. Jeans

61. Delicate

62. Leather

63. Wool

64. Wool 40°

65. Wool 60°

66. Glass

67. Glass 50°

68. Glass 85°

69. Shirts

70. Children’s clothes

71. Mixed

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82. Sports

83. Jeans

84. Delicate

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86. Wool

87. Wool 40°

88. Wool 60°

89. Glass

90. Glass 50°

91. Glass 85°

92. Shirts

93. Children’s clothes

94. Mixed

95. Instruments

96. Hand wash

97. Delicate programme

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101. Dishwasher

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104. Cottons

105. Sports

106. Jeans

107. Delicate

108. Leather

109. Wool

110. Wool 40°

111. Wool 60°

112. Glass

113. Glass 50°

114. Glass 85°

115. Shirts

116. Children’s clothes

117. Mixed

118. Instruments

119. Hand wash

120. Delicate programme

121. Rinse stop

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124. Dishwasher

125. Care information

126. Quick 15'/30'

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128. Sports

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130. Delicate

131. Leather

132. Wool

133. Wool 40°

134. Wool 60°

135. Glass

136. Glass 50°

137. Glass 85°

138. Shirts

139. Children’s clothes

140. Mixed

141. Instruments

142. Hand wash

143. Delicate programme

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145. Settings

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148. Care information
Programme overview

Programme | °C | max. | Type of laundry | Options | Information
---|---|---|---|---|---
Rinse Plus, Dark | 60 | 10 kg | Strongly soiled and heavily soiled cottons | Program setting for testing in accordance with valid standard EN60456 | 
Rinse Plus, | 60 | 3 kg | Easy-care fabrics made of cotton, linen, synthetic fibers or blended fabrics | 
Rinse Plus, Delicate/Silk | 30 | 1 kg | Delicate fabrics, e.g. made of silk, satin, synthetic fibres or blended fabrics | Clean the detergent drawer ... | 
Shirts/Blouses | 60 | 3 kg | Non-iron shirts made of cotton, linen, synthetic fibres or blended fabrics | 
Quick 15'/30' | 90 | 7 kg | Quick wash programme | 
**Cottons 90 °C** | 60 | 7 kg | Easy-Care 40 °C* | 
**Cottons 30 °C** | 30 | 7 kg | Easy-Care 60 °C | 
**Starching is possible in all wash programmes if liquid starch is used. Pour starch into the** | **Cleaning and care** | 
1. | | | | Take out the filter with a pair of pliers and clean it. | 
2. | | | | Remove the hose from the rear of the appliance, clean it with a small brush. | 
3. | | | | To remove the insert: press the insert upwards from below with your finger. | 
4. | | | | Replace the pump cover and screw it on tightly. | 
5. | | | | **Cleaning the detergent drawer:** | 
6. | | | | To remove the insert: press the insert upwards from below with your finger. | 
**Cleaning and care** | 
1. | | | | Turn off the tap. | 
2. | | | | Turn the programme selector to Off/Pause and press Start/Pause. After approx. 10 seconds the programme will stop. | 
3. | | | | Press Start/Pause to stop the programme. Once the required soaking time has elapsed, turn the tap on and press Start/Pause again to continue the programme or to select a different programme. | 
4. | | | | There are detergent residues on the laundry. | 
5. | | | | **For programmes with Prewash (Vorwäsche) or the Speed Perfect option:** | 
6. | | | | Mix one tablespoonful of fabric softener with ½ litre water and pour it into the detergent drawer. | 
7. | | | | Wash delicates in a laundry bag (tights, curtains, underwired bras). | 
8. | | | | Fasten zips, do up any buttons. | 
10. | | | | Replace the pump cover and screw it on tightly. | 
**Cleaning and care** | 
1. | | | | This should not be necessary if the correct detergent dosage has been used. If it is necessary, however, clean the insert if necessary. | 
2. | | | | To remove the insert: press the insert upwards from below with your finger. | 
3. | | | | Remove the hose from the rear of the appliance, clean it with a small brush. | 
4. | | | | To remove the insert: press the insert upwards from below with your finger. | 
5. | | | | Replace the pump cover and screw it on tightly. | 
**Cleaning and care** | 
1. | | | | **Cleaning and care** | 
2. | | | | **Cleaning and care** | 
3. | | | | **Cleaning and care** | 
4. | | | | **Cleaning and care** | 
5. | | | | **Cleaning and care** | 
6. | | | | **Cleaning and care**
Your washing machine

Congratulations – You have opted for a modern, high-quality domestic appliance manufactured by Bosch. The washing machine is distinguished by its economical consumption of water and energy. Each appliance which leaves our factory is inspected thoroughly to ensure that it functions properly and is in perfect condition.

For further information and a selection of our products go to our web site: www.bosch-home.com

You can find the contact details for your nearest after-sales service here or in the after-sales service directory (depending on model), see also Installation Instructions, page 7.

GB 0844 8929879 Calls from a BT landline will be charged at up to 3 pence per minute. A call setup fee of up to 6 pence may apply.
IE 01450 2655 (0.03 € per minute at peak. Off peak 0.0088 € per minute)

Environmnetally friendly waste disposal

All packaging must be disposed of in accordance with environmental guidelines.

This appliance is certified in accordance with European Directive 2012/19/EU on waste electrical and electronic equipment (WEEE). This directive provides the framework for the EU-wide collection and reuse of used appliances.

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Intended use

- For use in the household only
- For machine-washable fabrics and hand-washable wool in detergent solution.
- To be operated with cold drinking water and commercially available detergents and care products which are suitable for use in washing machines.
- The washing machine may be used by children over the age of 8 years old and by persons with reduced physical, sensory or mental capacity or by persons with a lack of experience or knowledge if they are supervised or have been instructed by a responsible person.
- Observe the safety instructions on page 8.
- Do not leave children unattended near the washing machine.
- The washing machine is not to be used by children or persons not familiar with the operating instructions.
- Keep pets away from the washing machine.

Read these instructions and the separate installation instructions before operating the washing machine.

Programmes

Detailed programme overview → page 7.

Temperature and spin speed can be selected individually, depending on the selected programme and programme progress.

- For cottons: hard-wearing fabrics
- For easy-care fabrics: easy-care fabrics
- Mixed load: different types of laundry
- Delicate fabrics: delicate washable fabrics
- Wool: hand/machine washable wool
- Rinse: extra rinse with spin
- Spin: extra spin with selectable speed
- Drain: rinsing water for - - - - (Rinse stop = no final spin); for this, set ☑ (spin speed) to - - - -
- Super Quick 15'/30' = Short programmes
- Allergy+: hard-wearing fabrics
- Sportswear: fabrics made from microfibre
- Shirts/Blouses: non-iron shirts
- Jeans: dark-coloured fabrics

Environmental protection/Conservation tips

- Always fill the washing machine with a maximum amount of laundry for the particular programme.
- Wash normally soiled laundry without a prewash.
- The selectable temperatures apply to the care labels on the textiles. The temperatures in the machine may deviate from this so that you get the optimum mix of energy-saving and washing results.
- Measure the detergent according to the manufacturer's instructions and water hardness.
- If the laundry is subsequently dried in a tumble drier, select the spin speed according to the tumble drier manufacturer's instructions.

Checking the mains plug

- Never use a damaged mains plug.
- Inform the after-sales service.

Turning the tap on

Insert for liquid detergent (depending on model), page 10.

Compartment II: detergent for main wash, water softener, bleach, stain remover
Compartment I: detergent for prewash

Preparation

Correct installation according to the separate installation instructions.

- Make sure your hands are dry.
- Take hold of the plug only.

Programme end after

Status indicators

Programme status indicators:

Wash, rinse, spin, programme duration
Childproof lock → page 5
**Before washing for the first time**
Run a wash cycle without any laundry → page 9.

**Sorting and loading laundry**
Follow the manufacturer's care information. According to the information on the care labels. According to type, colour, soiling and temperature. Do not exceed the maximum load → page 7.

Observe the important information → page 9.

Close the washing machine door. Take care not to trap items of laundry between the washing machine door and the rubber seal.

**Adding detergent and care products**
Measure accordingly:
Amount of laundry, level of soiling, water hardness (ask your water supply company) and manufacturer's instructions.

Models without insert for liquid detergent:
Pour liquid detergent into the appropriate dispenser and place in the drum.

During operation: Open the detergent drawer with care.

Dilute thick fabric softener and conditioner with water. This prevents blockages.

**Setting** and adjusting programmes
**If the ⇨ symbol flashes on the display panel, the childproof lock is active → Deactivating, page 5.**

Function and option buttons → Individual settings, page 5.

Programme selector for switching the machine on and off and for selecting the programme. Can be turned in either direction.

Select Start/Pause

**End of programme when...**
... End appears on the display panel.

**Interrupting the programme**
Programmes at high temperatures:
– To cool the laundry: Select Rinse 2.
– Press Start/Pause.

Programmes at lower temperatures:
– Select Spin or Drain (if only emptying: set (spin speed) to - - - -). - Press Start/Pause.

**Changing the programme, if...**
... a wrong programme has been selected by mistake:
– Reselect the programme.
– Press Start/Pause. The new programme starts from the beginning.

**Pausing/continuing the programme...**
... e.g. for soaking → page 9.
Press Start/Pause. - - - - appears on the display panel; washing machine door cannot be opened. To continue the programme, press Start/Pause.

**Switching off**
Turn the programme selector to Off.

**Turning the tap off**
Not required for Aqua-Stop models → Installation instructions, page 7.

**Removing the laundry**
Open the washing machine door and remove the laundry.
If - - - - (Rinse stop = no final spin) is active: Turn the programme selector to Drain or select a spin speed.
Press Start/Pause.

– Remove any foreign objects - risk of rusting.
– Leave the washing machine door and detergent drawer open so that any residual water can evaporate.
**Function buttons**
The spin speed and temperature can be changed before and during the selected programme. The effects depend on the programme progress.

**Temp. °C**
You can change the displayed washing temperature. The maximum washing temperature that can be selected depends on the programme that has been set.

**rpm (spin speed // Rince stop = no final spin)**
You can change the spin speed shown or select - - - (Rince stop (Spülstop) = no final spin, laundry remains in the water after the last rinse, display panel - - -). The maximum selectable spin speed depends on the model and on which programme is currently selected.

**Ready in**
When you select the programme, the relevant programme duration is displayed. You can delay the start of the programme before it begins. The "Finished in" time can be set in increments of one hour up to a maximum of 24 hours. Press the Ready in button repeatedly until the required number of hours is displayed (h = hour). Press Start/Pause to activate the programme.

**Option buttons**
- Speed perfect For washing in a shorter time with a washing result comparable to that of the standard programme. Maximum load: Programme overview, page 7.
- Rinse Plus Additional rinse cycle. For areas with very soft water or for further enhancing the spin result.
- Eco Perfect For saving energy with a comparable washing effect to the standard programme.

**Childproof lock**
You can lock the washing machine to prevent the functions you have set from being changed inadvertently.

**Start/Pause**
To start, pause and continue the programme and to activate/deactivate the childproof lock.

### Individual settings

#### Signal

1. **Activate the setting mode for the signal volume**

To activate the setting mode:

- Set to ●
- Press and hold
- Turn one position to the right
- Press and hold for a further 5 secs until the display elements light up; setting mode is activated

2. **Set the volume for button signals (depending on model)**

- Press repeatedly until the desired volume is reached
- Or
- Set to ● to exit the setting mode for the signal volume

2. **Set the volume for information signals**

- Turn one position to the right
- Press repeatedly until the desired volume is reached
- Set to ● to exit the setting mode for the signal volume

### Information on the display panel (depending on model)

- **E: i7**
  - Turn the (cold) water tap on fully;
  - Supply hose kinked/trapped;
  - Water pressure too low; service, clean the filter → page 10.

- **E: i8**
  - Detergent solution pump blocked; service, clean the detergent solution pump → page 10.
  - Drainage hose/waste pipe blocked; service, clean the drainage hose at the siphon → page 10.

- **E: 23**
  - Water in the base tub, appliance leaking. Turn off the tap. Call the after-sales service.

- **Other displays**
  - Childproof lock active; Deactivating → page 5.
  - Switch off the appliance, wait for 5 seconds and switch it back on again. If the display appears again, call the after-sales service.
**Programme overview**

**Type of laundry**
- Hard wearing, badly stained fabrics (9kg)
  - Denim
  - Jeans
  - Heavy duty
- Easy-care, lightly soiled fabrics (3kg)
  - Shirts/Blouses
  - Shirts
  - Shirts/Blouses
  - Easy-care
  - Mixed Load
  - Sports Wear
  - Delicate/Silk
  - Mixed Load
- Delicate/Silk (3kg)
- Wool (3/6kg)

**Programme Additional functions**
- Speed Perfect
- Rinse Plus
- Eco Perfect
- Prewash

**Programme Details**
- **Cottons 20 °C**: 6 kg, 30°C, 2 kg; in particular, heavily soiled clothes, Cottons, Mixed Load
- **Cottons 40 °C**: 6 kg, 40°C; easy-care, lightly soiled clothes, Shirts, Shirts/Blouses
- **Cottons 60 °C**: 6 kg, 60°C; heavily soiled clothes, Denim
- **Cottons 90 °C**: 6 kg, 90°C; delicates, Delicate/Silk
- **Easy-Care 40 °C**: 3 kg, 40°C; easy-care, lightly soiled clothes, Shirts
- **Mixed Load 40 °C**: 2.5 kg, 40°C; Shirts/Blouses, Mixed Load
- **Delicate/Silk 30 °C**: 2 kg, 30°C; delicates, Delicate/Silk
- **Wool 30 °C**: 2 kg, 30°C; wool, Wool

**Programme duration**
- 2 ½ h

**Notes**
- The values deviate from the indicated values depending on water pressure, hardness, and inlet temperature, ambient temperature, type, amount and soiling of the laundry, detergent used, fluctuations in the power supply and selected additional functions.

---

**Safety instructions**

- Read the instruction manual and installation instructions and all other information enclosed with the washing machine and act accordingly.
- Retain the documents for subsequent use.

**Risk of electric shock**
- Never pull the cable to disconnect the mains plug.
- Only pull in or disconnect the mains plug if your hands are dry.

**Danger to life**
- For worn-out appliances:
  - Disconnect the mains plug.
  - Sever the mains cable and discard along with the plug.
  - Destroy the lock on the washing machine door. This will prevent children from locking themselves in and risking their lives.

**Danger of suffocation**
- Keep packaging, film and packaging parts out of the reach of children.

**Risk of poisoning**
- Keep detergents and care products out of the reach of children.

**Risk of injury**
- The washing machine door can become very hot.
- Be careful when draining hot detergent solution.
- Do not climb onto the washing machine.
- Do not lean on the open washing machine door.
- Do not reach into the drum if it is still rotating.

**Consumption values**

<table>
<thead>
<tr>
<th>Programme</th>
<th>Load</th>
<th>Electricity***</th>
<th>Water***</th>
<th>Programme duration***</th>
</tr>
</thead>
<tbody>
<tr>
<td>🌟 Cottons 20 °C</td>
<td>6 kg</td>
<td>0.30 kWh</td>
<td>68 l</td>
<td>2 ½ h</td>
</tr>
<tr>
<td>🌟 Cottons 40 °C</td>
<td>6 kg</td>
<td>0.95 kWh</td>
<td>68 l</td>
<td>2 ½ h</td>
</tr>
<tr>
<td>🌟 Cottons 60 °C</td>
<td>6 kg</td>
<td>1.60 kWh</td>
<td>68 l</td>
<td>2 ½ h</td>
</tr>
<tr>
<td>🌟 Cottons 90 °C</td>
<td>6 kg</td>
<td>2.45 kWh</td>
<td>76 l</td>
<td>2 ½ h</td>
</tr>
<tr>
<td>🌟 Easy-Care 40 °C</td>
<td>3 kg</td>
<td>0.70 kWh</td>
<td>46 l</td>
<td>1 ½ h</td>
</tr>
<tr>
<td>🌟 Mixed Load 40 °C</td>
<td>2.5 kg</td>
<td>0.40 kWh</td>
<td>44 l</td>
<td>1 h</td>
</tr>
<tr>
<td>🌟 Delicate/Silk 30 °C</td>
<td>2 kg</td>
<td>0.30 kWh</td>
<td>37 l</td>
<td>3/5 h</td>
</tr>
<tr>
<td>🌟 Wool 30 °C</td>
<td>2 kg</td>
<td>0.20 kWh</td>
<td>43 l</td>
<td>3/5 h</td>
</tr>
</tbody>
</table>

*Program setting for testing in accordance with valid standard EN60456
Note on comparative tests: For testing the test programs, wash the specified load using the maximum spin speed.

<table>
<thead>
<tr>
<th>Programme</th>
<th>Additional function</th>
<th>Load</th>
<th>Annual energy consumption</th>
<th>Annual water consumption</th>
</tr>
</thead>
<tbody>
<tr>
<td>🌟 Cottons 40/60 °C</td>
<td>Eco Perfect**</td>
<td>6/3 kg</td>
<td>153 kWh</td>
<td>10560 l</td>
</tr>
</tbody>
</table>

**Program setting for testing and energy labeling in accordance with EU directive 2010/30/EU with cold water (15°C).**

The values deviate from the indicated values depending on water pressure, hardness, and inlet temperature, ambient temperature, type, amount and soiling of the laundry, detergent used, fluctuations in the power supply and selected additional functions.
Important information

Before using the appliance for the first time:

1. Loosen the hose clamp and carefully remove the drainage hose (caution: residual water residue).
2. Replace the service flap.
3. Open the service flap
4. Pull out, press insert down, remove drawer completely.
5. Replace the service flap.
6. Replace the pump cover and screw it on tightly.
7. Clean the interior, pump cover thread and pump housing (the impeller in the detergent solution pump must rotate). 
8. Press Start/Pause twice, then turn the tap on to wash the machine, press Start/Pause to stop the programme. Make sure that there is no laundry in the machine.

Protecting the laundry and the machine

- When measuring the amount of all detergents/additives and cleaning agents, always check the manufacturer's instructions.
- Empty pockets.
- Look out for metal items (paperclips, etc.).
- Wash delicates in a laundry bag (tights, curtains, underwired bras).
- Fasten zips, do up any buttons.
- Brush sand out of pockets and collars.
- Remove curtain fittings or place in the laundry bag.

Loading laundry

Load items of laundry of varying sizes. Take care not to trap items of laundry between the washing machine door and the rubber seal.

Laundry with varying degrees of soiling

- Wash new items of clothing separately.
- Do not prewash. If required, select the Speed Perfect option.
- Pretreat any stains as necessary.
- Do not load as much laundry. Select the programme with prewash.

Soaking

Pour soaking agent/detergent into compartment II in accordance with the manufacturer's instructions. Turn the programme selector to Cottons 30 °C and press Start/Pause. After approx. 10 minutes, press Start/Pause again to stop the programme. Once the required soaking time has elapsed, press Start/Pause again to continue the programme or to select a different programme.

Starching

Laundry must not be treated with fabric softener.

Dyeing/bleaching

Dye should only be used in normal household quantities. Salt may damage stainless steel. Always follow the dye manufacturer's instructions.

Insert for liquid detergent depending on model

Position the insert for dispensing liquid detergent:
- Remove the detergent drawer completely → page 10.
- Slide the insert forwards.
- Do not use the insert (slide upwards):
- For gel-type detergents and washing powder,
- for programmes with Prewash (Vorwäsche) or the Ready in function.

Cleaning and care

Machine housing, control panel

- Remove detergent residue immediately.
- Wipe off with a soft, damp cloth.
- Do not clean with a jet of water.

Detergent solution pump

Turn the programme selector to Off and disconnect the mains plug.

1. Loosen the hose clamp and carefully remove the drainage hose (caution: residual water).
2. Clean the interior, pump cover thread and pump housing (the impeller in the detergent solution pump must rotate).
3. Replace the pump cover and screw it on tightly.
4. Replace the service flap.

To prevent unused detergent from flowing straight into the drain during the next wash: Pour 1 litre of water into compartment II and start the Drain programme.

Drainage hose at the siphon is blocked

Turn the programme selector to Off and disconnect the mains plug.

1. Loosen the hose clamp and carefully remove the drainage hose (caution: residual water).
2. Clean the drainage hose and siphon connecting piece.
3. Reattach the drainage hose and secure the connection with the hose clamp.

Filter in the water inlet is blocked

Reduce the water pressure in the supply hose:
1. Turn off the tap.
2. Select any programme (except for Spin / Drain).
3. Press Start/Pause twice. Let the programme run for approximately 40 seconds.
4. Turn the programme selector to Off. Disconnect the mains plug. 
5. Clean the filter.
6. Disc connect the hose from the tap.
7. Clean the filter with a small brush.

Cleaning and care

Cleaning the detergent drawer...

... if it contains detergent or fabric softener residues.

1. Pull out, press insert down, remove drawer completely.
2. To remove the insert: press the insert upwards from below with your finger.
3. Clean the detergent dispenser tray and insert with water and a brush and dry it.
4. Attach the insert and engage (connect the cylinder to the guide pin).
5. Push in the detergent drawer.
6. Leave the detergent drawer open so that any residual water can evaporate.
What to do if...

Water is leaking out.
- Attach/replace the drainage hose correctly.
- Tighten the screw connection of the supply hose.

No water supply. Detergent not dispensed.
- Start/Pause [II] not selected?
- Tap not turned on?
- Filter blocked? Clean the filter → page 10
- Supply hose kinked or trapped?

Washing machine door cannot be opened.
- - - - (Rinse stop = no final spin) selected? → page 3, 4.

Programme does not start.
- Start/Pause [II] or Ready in [G] time selected?
- Washing machine door closed?
- Childproof lock active? Deactivating → page 5.

Detergent solution is not drained.
- - - - (Rinse stop = no final spin) selected? → page 3, 4.
- Clean the detergent solution pump → page 10.
- Clean the waste pipe and/or drainage hose.

Water not visible in the drum.
- Not a fault - water below the visible area.

Spin result not satisfactory. Laundry wet/too damp.
- Not a fault - the imbalance monitoring system has interrupted the spin because the laundry is unevenly distributed.
- Distribute large and small items of laundry evenly in the drum.
- Speed selected too low? → page 5.

The programme duration changes during the wash cycle.
- Not a fault - the programme cycle is optimised for the particular washing process. This can cause changes in the programme duration on the display panel.

Spin cycle performed several times.
- Not a fault - unbalanced-load detection system is adjusting the imbalance.

Residual water in the ⏯ compartment for care products.
- Not a fault - the action of the care product is not affected.
- Clean the insert if necessary → page 10.

Odour formation in the washing machine.
- Run programme ⏯ Cottons 90 °C without laundry. Use standard detergent.

Status display ⏯ flashing. Appliance has detected a detergent overload.
- Too much detergent used?
- Mix one tablespoonful of fabric softener with ½ litre water and pour into compartment II (Not for outdoor fabrics, sportswear fabrics or those made with down.)
- Reduce the detergent dosage for the next wash cycle.

Loud noises, vibrations and "wandering" during the spin cycle.
- Are the appliance feet fixed?
- Secure appliance feet → Installation instructions.
- Transportation safety devices removed?
- Remove transportation safety devices → Installation instructions.

Display panel/indicator lamps do not function during operation.
- Power cut?
- Circuit breakers tripped? Switch the circuit breakers back on or replace.
- If the fault occurs repeatedly, call the after-sales service.

Programme sequence longer than usual.
- Not a fault - unbalanced-load detection system is adjusting the imbalance by repeatedly redistributing the laundry.
- Not a fault - foam detection system active - adds an additional rinse cycle.

There are detergent residues on the laundry.
- Occasionally, phosphate-free detergents contain water-insoluble residues.
- Select Rinse or brush down the laundry after washing.

If you cannot correct a fault yourself (switching on/off) or a repair is required:
- Turn the programme selector to Off and remove the mains plug from the socket.
- Turn off the water supply and call the after-sales service → installation instructions.